

What is claimed is:

1           1.     A method of indicating the status of a Digital Subscriber (DSL)  
2 demonstration kiosk to a centrally located monitoring station, the method comprising the  
3 steps of:  
4           establishing a DSL demonstration kiosk at a location accessible for users to  
5 sample the services offered by a DSL connection;  
6           connecting the DSL demonstration kiosk to the centrally located monitoring  
7 station, said centrally located monitoring station comprising a server computer and a ping  
8 utility;  
9           transmitting to the centrally located monitoring station an Internet Protocol (IP)  
10 address assigned to the DSL demonstration kiosk; and  
11           periodically transmitting a first message to the centrally located monitoring  
12 station, the first message indicative of the status of the DSL demonstration kiosk.

1           2.     The method of claim 1, further comprising the step of:  
2           periodically receiving a ping signal from the centrally located monitoring station.

1           3.     The method of claim 2, wherein the first message is transmitted in  
2 response to a ping signal received from the centrally located monitoring station.

1           4.     The method of claim 1, further comprising the step of:  
2           Retransmitting the DSL demonstration kiosk's IP address upon a reboot of the  
3 kiosk.

1           5.     The method of claim 1, wherein the first message comprises recorded  
2 customer activity at the DSL demonstration kiosk.

1           6.     A method of monitoring a DSL demonstration kiosk from a centrally  
2 located monitoring station, the method comprising the steps of:  
3           establishing a connection with the DSL demonstration kiosk;

4           periodically transmitting a ping signal to the DSL demonstration kiosk;  
5           waiting to receive a first message at a predetermined time, said message  
6   indicative of whether the DSL demonstration kiosk is in service;  
7           if the first message is not received at the predetermined time, then recording the  
8   time at which the failure of the arrival of the first message is detected; and  
9           generating an alerting message.

1           7.       The method of claim 6 wherein the step of transmitting the ping signal to  
2   the DSL demonstration kiosk further comprises the step of:

3       determining an Internet Protocol (IP) address at which a ping signal may be  
4       transmitted to the DSL demonstration kiosk; and  
5       transmitting the ping signal to the IP address.

1           8.       The method of claim 7, wherein the IP address is determined by looking  
2   up in a database.

1           9.       The method of claim 7, wherein the IP address is determined from a  
2   message received from the DSL demonstration kiosk.

1        10.     The method of claim 6, further comprising the step of:  
2        transmitting the alerting message.

1        11.     The method of claim 10, wherein the alerting message is transmitted to a  
2     pager.

1           12.     The method of claim 10, wherein the alerting message is transmitted to a  
2     telephone number.